

**PATENT**  
 Attorney Docket No. 202812  
 Client Reference No. 144048.01

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

CONRAD et al.

Application No. 09/527,546

Filed: March 16, 2000

For: SYSTEM AND METHOD OF GENERATING COMPUTER SYSTEM  
 PERFORMANCE REPORTS

Art Unit: 2153

Examiner: Parton, Kevin S.

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**AMENDMENT C**

Commissioner for Patents  
 Alexandria, VA 22313

Dear Sir:

In response to the Office action mailed April 19, 2004, please enter the following  
 amendments and consider the following remarks.

**CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 C.F.R. § 1.8**

I hereby certify that this Response to Office Action and all accompanying documents are, on the date indicated below,  being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop , Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, or  being facsimile transmitted to the U.S. Patent and Trademark Office, Attention: Examiner Kevin S. Parton, Art Unit 2153, Facsimile Number (703) 872-9306.

Name (Print/Type)	Richard P. Dodson		
Signature		Date	July 19, 2004

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LAW OFFICES  
**LEYDIG, VOIT & MAYER, LTD.**  
 1420 FIFTH AVENUE, SUITE 2200  
 SEATTLE, WASHINGTON 98101

**OFFICIAL**

TELEPHONE: (206) 521-5985

TELECOPY: (206) 224-3557

**FACSIMILE COVER SHEET****DATE:** JULY 19, 2004**NUMBER OF PAGES (INCLUDING  
THIS TRANSMITTAL COVER SHEET):** 13**YOUR REFERENCE:** 09/527,546**OUR REFERENCE:** 202812**TO:** United States Patent and Trademark Office, Patent Technology Center 2100**FACSIMILE NUMBER:** (703) 872-9306**FROM:** RICHARD P. DODSON**DIRECT LINE:** (206) 521-5987

In re Application of:

CONRAD et al.

Art Unit: 2153

Application No. 09/527,546

Examiner: Parton, Kevin S.

Filed: March 16, 2000

For: SYSTEM AND METHOD OF GENERATING COMPUTER SYSTEM  
PERFORMANCE REPORTS**CERTIFICATE OF TRANSMISSION**

I hereby certify that this Transmittal and Amendment C, along with a Facsimile Cover Sheet, are being transmitted by facsimile to the United States Patent and Trademark Office in accordance with 37 C.F.R. 1.6(d) on the date shown below:

Date: July 19, 2004

  
Richard P. Dodson

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## FORM PTO-1083

PATENT

Attorney Docket No. 202812

Date: July 19, 2004

In re Application of: Conrad et al.

Application No. 09/527,548

Filed: March 16, 2000

For: System and Method of Generating Computer System Performance Reports

Mail Stop  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is a response to an office action in the subject application.

Small entity status is claimed for this application under 37 CFR 1.27.

Petition for an extension of time for any additional period necessary to render the present submission timely. Please charge Deposit Account No. 12-1216 for the appropriate petition fee.

Other:

Please charge Deposit Account No. 12-1216 in the total amount indicated below. A duplicate copy of this transmittal sheet is enclosed herewith.

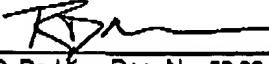
						SMALL ENTITY	OTHER THAN A SMALL ENTITY	
TIME EXTENSION PETITION FEE		none		\$ 0.00		\$ 0.00	\$ 0.00	
		subtract time extension fee previously paid		(\$ 0.00)		(\$ 0.00)	(\$ 0.00)	
CLAIM FEE	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	EXTRA CLAIMS PRESENT	RATE	ADD'L CLAIM FEE	RATE	ADD'L CLAIM FEE
TOTAL	26	MINUS	20	= 6	x 9=	\$	x 18=	\$108.00
INDEPENDENT	3	MINUS	3	=	x 43=	\$	x 86=	\$0.00
<input type="checkbox"/> FIRST PRESENTATION OF MULTIPLE CLAIM					+ 145=	\$	+ 290=	\$
TOTAL AMOUNT TO BE CHARGED TO DEPOSIT ACCOUNT					TOTAL	\$	TOTAL	\$108.00

The Commissioner is hereby authorized to charge any deficiencies in the following fees associated with this communication or credit any overpayment to Deposit Account No. 12-1216.

Any filing fees under 37 CFR 1.16 for the presentation of extra claims.

Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,  
 LEYDIG, VOIT & MAYER, LTD.

By   
 Richard P. Dodson, Reg. No. 52,824

Leydig, Voit & Mayer, Ltd.  
 Two Prudential Plaza, Suite 4900  
 180 North Stetson Avenue  
 Chicago, Illinois 60601-6780  
 (312) 616-5600 (telephone)  
 (312) 616-5700 (facsimile)

Amendment or ROA Transmittal (Revised 10/1/03)